



North Carolina Department of Health and Human Services  
Division of Public Health – Women’s & Children’s Health Section  
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Beverly Eaves Perdue, Governor

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September 9, 2010

**MEMORANDUM**

**TO:** North Carolina Immunization Program (NCIP) H1N1 Participants

**FROM:** Beth Rowe-West, R.N., B.S.N., Head  
Immunization Branch

**SUBJECT:** Central 2009 H1N1 Influenza Vaccine Recovery Program

Dear Health Care Provider,

Thank you for your efforts to vaccinate against the 2009 H1N1 influenza virus. The purpose of this letter is to inform you that the US Federal Government has organized a second phase Central Vaccine Recovery Program to recover **ALL** unused doses of the 2009 H1N1 influenza vaccine. The program has been developed with input from the necessary authorities to ensure compliance with state regulations.

The Central Vaccine Recovery Program is a voluntary program intended to recover all unused doses of 2009 H1N1 influenza vaccine (i.e. unopened vials/pre-filled syringes/nasal sprayers). Only 2009 H1N1 influenza vaccine products are included; ancillary supplies (i.e. needles, syringes, and sharps containers) supplied by the federal government should not be returned through this recovery program. All unused vaccine must be shipped prior to December 1, 2010.

Health care providers who received 2009 H1N1 vaccine and have signed a Provider Agreement should expect to receive two (2) pre-paid shipping labels from UPS in coming weeks. Providers can use the pre-paid labels to ship up to 20 lbs of unused H1N1 vaccine per label through UPS. Providers should check each shipping label for their unique provider identification number (PIN). The PIN cannot be shared and should be kept in a safe location. It will be used for by the Department of Health and Human Services (HHS) Supply Service Center (SSC) for validation purposes.

Providers who wish to return less than 20 lbs of unused H1N1 vaccine per label can use the pre-paid shipping labels to return vaccine.

Providers who wish to return **more** than 20 lbs of unused H1N1 vaccine per label **cannot** use the pre-paid shipping labels to return vaccine. **These providers will have two weeks after receiving the UPS labels to contact the HHS SSC at 1-800-642-0263 between 7:00 am to 7:00 pm EST, Monday through Friday to make separate arrangements.** Providers will be responsible for packing their unused 2009 H1N1 vaccines appropriately. Attached for your reference are additional return instructions and phone numbers.

If you have additional questions or concerns, please contact the Immunization Program at 1-877-873-6247.

